

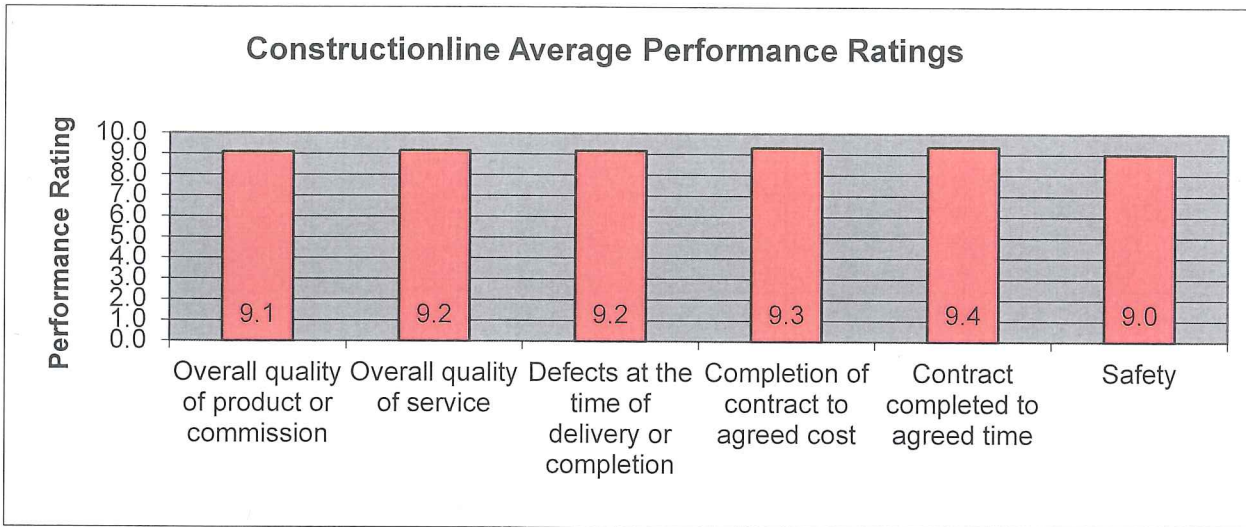
CONSTRUCTION LINE ANALYSIS FOR 2016/18

Total jobs quoted for	653	Jobs won	267	87%
Budget only requests	343	Jobs lost	41	13%
Jobs that did not go ahead	3	Jobs yet to be decided		0%
Available jobs	307	% Job WON as REPEAT		93%

Constructionline Performance Ratings as MAIN CONTRACTOR

Total Confidential References sent out:	180	as % of jobs won:	67%
Total Confidential References received back:	114	Return rate:	63%

% that would use Noel Fitzpatrick again: 100%



Review comments:

- (1) The contracts that we have carried out were all completed to a high standard, and the project management provided was extremely helpful when dealing with any queries.
- (2) The works were carried out efficiently and as scheduled and agreed up for the contract. Relevant Documentation was issued and supplied in an efficient and speedy manner.
- (3) Timely and competent execution of the works.
- (4) Very high standard of work, would definitely recommend
- (5) NFL spent more time on this job than expected because the foreman wanted to get it right and to the best standard possible for the National Trust. The customer care and attention to detail was in my opinion excellent.
- (6) All works were completed to a high standard. The Client was very pleased with the work and the site team were very considerate with all those affected by the works.
- (7) I am extremely satisfied with the quality of work completed which was exactly what we had expected. The initial meeting was professional and your contractor advised on how best to achieve the results we had in mind eg circular patio, raised planters and the flooring which would ensure drainage would not be a problem and the ground would be safe for the children to access all year around. The workmen arrived at the specified time and worked tirelessly to get the job finished on time - we really appreciated the commitment shown on this project and are very pleased with the final results. Thank you for providing the school with a beautiful quiet, reflective prayer garden for all to use.
- (8) Always found Noel Fitzpatrick a reliable firm that has a good standard of work.
- (9) Works completed on time and to a high standard
- (10) Job was carried out first class, on time and very safe. Will use again for future work/quotations
- (11) Very satisfied
- (12) Good job done by your team and at short notice. Thank you.
- (13) Always excellent service from Noel Fitzpatrick Ltd. Work done to required standard.
- (14) We were delighted with both the service and the work from start to finish. It was a difficult project but NFL were reliable, competent and professional. They worked well with the other contractors

- ensuring that the work was carried out in a timely manner. I would certainly recommend NFL to others.
- (15) I would not hesitate to use this contractor on future projects.
- (16) Very pleased with work, speed which it was carried out and cost!
- (17) Very pleased with works completed on site, all operators who have attended have been helpful, compliant and competent.
- (18) NFL assistd with the Park and Ride Facility for the Champions League Final 2017. Their commitment to achieving a high standard of service and quality product was demonstrated on the project. They have a great team who are always happy to discuss any issues or concerns anytime of the week. I would have no reservations in working with them in the future or recommending them on works of a civil engineering nature.
- (19) A very proactive company which provides a quality assured result, safely carried out by a highly skilled workforce in the agreed allocated timescale.
- (20) Excellent work and on cost
- (21) I would highly recommend Noel Fitzpatrick Ltd as a competent general civil engineering contractor. The service from the team on site and the backup in head office was excellent allowing the contract to run smoothly from start to finish.
- (22) Thank you Noel Fitzpatrick for your efforts on this contract, your professionalism on site and from the support team in head office was excellent making this an easy project to manage.